

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

ATTORNEY DOCKET NUMBER: 10991814-1

IN RE APPLICATION OF: U.S. Patent No. 7,385,716

USPTO CONFIRMATION CODE: 4611

APPLICATION NO.: 09/388,891

FILED: Sep. 02, 1999

EXAMINER: Gabriel Garcia

GROUP ART UNIT: 2625

FOR: AUTHORIZING TOOL FOR BAYESIAN NETWORK TROUBLESHOOTERS

37 CFR 1.322 & 37 CFR 1.323 REQUEST FOR CERTIFICATE OF CORRECTION

HONORABLE COMMISSIONER OF PATENTS & TRADEMARKS

Sir:

The following is a request for a certificate of correction in Serial Number 09/388,891, now Patent Number 7,385,716.

A certificate of correction under 35 USC 254 is respectfully requested in the above-identified patent.

☒ All errors were the fault of the USPTO, no fee required. In the event that a further fee is required, please charge the amount to Deposit Account No. 082025.

☐ All errors were the fault of the applicant and, accordingly, please charge **\$100.00** to our Deposit Account No. 082025. In the event that a further fee is required, please charge the amount to the same Deposit Account.

☐ The errors were the fault of both the applicant and USPTO and, accordingly, please charge **\$100.00** to our Deposit Account No. 082025. In the event that a further fee is required, please charge the amount to the same Deposit Account.

The exact locations where the errors appear in the patent and patent application are as follows:

In column 5, line 27, after "a" delete "is".
(Specification filed on Sep. 02, 1999, page 10, line 14)

In column 13, line 38, after "the" delete "8d".
(Specification filed on Sep. 02, 1999, page 28, line 30)

In column 13, lines 38, above "9" insert - - 8d - -.
(Specification filed on Sep. 02, 1999, page 28, lines 30)

In column 16, lines 22-48, below "TABLE 8" delete

	Yes	No
1) Media 12		
2) Paper path dirty	22	
3) Environmental conditions	6	
4) Toner cartridge problems	35	->90
a) Defective toner cartridge	10	
b) Improperly seated toner cartridge	5	
c) Toner distribution	85	->25
5) Transfer roller problems	20	
a) Defective or dirty transfer roller	25	
b) Improperly seated transfer roller	65	
c) Worn out transfer roller	10	
6) Incorrect application settings	45	
a) Economode/draft mode on	75	
b) 300/600 dpi set to 300 dpi	15	
c) Other settings set wrong	10	
7) Incorrect printer driver settings	27	
a) Economode set on	80	
b) 300/600 dpi set to 300 dpi	15	
c) Other settings set wrong	5	
8) Incorrect control panel settings	2	
a) Economode/draft mode set on	85	
b) 300/600 dpi set to 300 dpi	5	
c) Print density set too low	10	
9) Corrupt data flow	1	
10) Wrong driver used	15	
11) Other problems	10	
a) Temporary problem	10	
b) Permanent problem	90	

	Yes	No
1) Media 12		
2) Paper path dirty	22	
3) Environmental conditions	6	
4) Toner cartridge problems	35	->90
a) Defective toner cartridge	10	
b) Improperly seated toner cartridge	5	
c) Toner distribution	85	->25
5) Transfer roller problems	20	
a) Defective or dirty transfer roller	25	
b) Improperly seated transfer roller	65	
c) Worn out transfer roller	10	
6) Incorrect application settings	45	
a) Economode / draft mode on	75	
b) 300 / 600 dpi set to 300 dpi	15	
c) Other settings set wrong	10	
7) Incorrect printer driver settings	27	
a) Economode set on	80	
b) 300 / 600 dpi set to 300 dpi	15	
c) Other settings set wrong	5	
8) Incorrect control panel settings	2	
a) Economode / draft mode set on	85	
b) 300 / 600 dpi set to 300 dpi	5	
c) Print density set too low	10	
9) Corrupt data flow	1	
10) Wrong driver used	15	
11) Other problems	10	
a) Temporary problem	10	
b) Permanent problem	90	

and insert - -

(Specification filed on Sep. 02, 1999, page 35, lines 3-31)

- -, therefor.

In column 18, line 44, delete “C_{ix}=yes” and insert - - C_i=yes - -, therefor.
(Specification filed on Sep. 02, 1999, page 39, line 22)

In column 21, line 8, delete “A1” and insert - - A₁ - -, therefor.
(Specification filed on Sep. 02, 1999, page 44, line 20)

In column 21, line 9, delete “A2” and insert - - A₂ - -, therefor.
(Specification filed on Sep. 02, 1999, page 44, line 21)

In column 30, line 23, after “that the” delete “action”.
(Amendment to specification filed on May 02, 2005, page 5 of 28, line 5)

The requested corrections are attached on Form PTO 1050.

Respectfully Submitted

August 28, 2008

DATE

/David A. Plettner/

Name: David A. Plettner

Registration No.: 36,241

Attorney/Agent of Record

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
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UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

Page 1 of 3

PATENT NO : 7,385,716
APPLICATION NO : 09/388,891
ISSUE DATE : Jun. 10, 2008
INVENTOR(S) : Claus Skaanning

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In column 5, line 27, after "a" delete "is".

In column 13, line 38, after "the" delete "8d".

In column 13, lines 38, above "9" insert - - 8d - -.

In column 16, lines 22-48, below "TABLE 8" delete

	Yes	No
1) Media 12		
2) Paper path dirty	22	
3) Environmental conditions	0	
4) Toner cartridge problems	35	- a 5d
a) Defective toner cartridge	10	
b) Improperly seated toner cartridge	5	
c) Toner distribution	85	- p 25
5) Transfer roller problems	20	
a) Defective or dirty transfer roller	25	
b) Improperly seated transfer roller	65	
c) Worn out transfer roller	10	
6) Incorrect application settings	45	
a) Economode/draft mode on	75	
b) 300/600 dpi set to 360 dpi	15	
c) Other settings set wrong	10	
7) Incorrect printer driver settings	27	
a) Economode set on	80	
b) 300/600 dpi set to 360 dpi	15	
c) Other settings set wrong	5	
8) Incorrect control panel settings	2	
a) Economode/draft mode set on	85	
b) 300/600 dpi set to 360 dpi	2	
c) Print density set too low	10	
9) Corrupt data flow	1	
10) Wrong driver used	15	
11) Other problems	10	
a) Temporary problem	10	
b) Permanent problem	90	

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This collection of information is required by 37 CFR 1.322, and 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patent, P.O. Box 1450, Alexandria, VA 22313-1450.

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INVENTOR(S) : Claus Skaanning

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		Yes	No
1) Media f2			
2) Paper path dirty	22		
3) Environmental conditions	6		
4) Toner cartridge problems	35	-->90	
a) Defective toner cartridge	10		
b) Improperly seated toner cartridge	5		
c) Toner distribution	85	-->25	
5) Transfer roller problems	20		
a) Defective or dirty transfer roller	25		
b) Improperly seated transfer roller	65		
c) Worn out transfer roller	10		
6) Incorrect application settings	45		
a) Economode / draft mode on	75		
b) 300 / 600 dpi set to 300 dpi	15		
c) Other settings set wrong	10		
7) Incorrect printer driver settings	27		
a) Economode set on	80		
b) 300 / 600 dpi set to 300 dpi	15		
c) Other settings set wrong	5		
8) Incorrect control panel settings	2		
a) Economode / draft mode set on	85		
b) 300 / 600 dpi set to 300 dpi	5		
c) Print density set too low	10		
9) Corrupt data flow	1		
10) Wrong driver used	15		
11) Other problems	10		
a) Temporary problem	10		
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- -, therefor.

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In column 30, line 23, after "that the" delete "action".

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